Scheduling a Urgent Care Video Visit with MyChart

**Note:** If you do not already have MyChart for your child, please call 858-966-8399.

1. Log in to your children’s MyChart account.

   ![MyChart Login Screen](image)

2. Select your child and accept proxy access disclaimer.

   ![MyChart Personalize Screen](image)
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3. Under Quick Links, click on Schedule a Video Visit.

4. You are now at Schedule an Appointment screen. You will need to answer a few questions before proceeding.
   a. Is your pediatrician part of Children’s Primary Care (CPCMG)?
      - Select: No, to schedule a video visit with Urgent Care
        
        You may select No if your pediatrician is part of Children’s Primary Care but they do not have appointment availability that meets your needs.

      - Click Continue
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b. Please select the type of visit you want to schedule?
   - Select: Rady Children’s Urgent Care Doctor
   - Click Continue

5. Select the date and time that you would like to schedule an Urgent Care Video Visit.
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6. You are now at **Verify and Schedule**. You will need to answer the question below:
   a. What is the main medical concern for this visit?
   b. Click Schedule. You can favorite appointment to easily schedule again.

7. Your appointment is now scheduled. You can confirm your visit and you are able to view tutorials to assist with connecting to a scheduled video visit.
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8. Once scheduled you will get an email message.
9. Click on message details for more information.
10. EZ Arrival information will need to be completed before your appointment.
   a. Demographics, Medications, Allergies, and Questionnaires are included in EZ Arrival.
   b. If you have completed EZ arrival questions in the last seven days you will not be asked these questions again.
11. When it is time for you Video Visit. Click on **Begin Video Visit**.
    a. You can start your video Visit 30 minutes before appointment time